

DATA PROTECTION

DATA SUBJECT INFORMATION STATEMENT – GOODS DONORS – CHARITY SHOPS

St. Vincent de Paul Society (England and Wales) a company limited by guarantee registered in England (Company Number: 3174679) and a charity registered with the Charity Commission for England and Wales (Charity Number: 1053992) (**SVP**) and The St. Vincent de Paul Society (England and Wales) Trading Limited, a company limited by shares registered in England under company number 04373817 (**Trading**) both of which have their registered office at Romero House, 55 Westminster Bridge Road, London, SE1 7JB Process your Personal Data in accordance with the General Data Protection Regulation (the **GDPR**) and the information set out in this information statement. A reference in this statement to SVP shall include Trading unless otherwise stated.

1. Background

- 1.1. SVP is a charity which provides help and assistance to those in need.
- 1.2. Our Vision, which is inspired by Christ's message to love our neighbour as ourselves, is for individuals and families who are in any form of need to have hope together with a sense of dignity, worth, well-being and peace of mind.
- 1.3. Our Mission is to seek and find those in need, to help them in a spirit of justice and to tackle the causes of poverty where we can.
- 1.4. We do this through active membership of local groups, through which we befriend and offer support, within our means, to any person in need, the management of projects and services to those in need and by working together to provide a national, and international network of support; by providing a range of projects which address particular needs for those who are economically disadvantaged and by working together with other Vincentian groups to raise awareness of the level of need and the causes of poverty.
- 1.5. You have made a donation to SVP by making a goods donation via one of our charity shops and wish to claim Gift Aid and this statement sets out how SVP processes your Personal Data. It is not possible to fit all of this information into the Gift Aid Donation Form therefore, this information is made available through our website at www.svp.org.uk/privacy-policy. A copy of our privacy policy will be posted on request.

2. Purposes and Legal Basis

- 2.1. SVP Processes your Personal Data and, where you have provided it, your Special Categories of Personal Data, for the following purposes:
 - 2.1.1. acknowledging and processing any donations provided by you;
 - 2.1.2. providing you with information about the activities of SVP and its partners;
 - 2.1.3. administration in relation to the support that you provide to SVP;
 - 2.1.4. statutory and regulatory compliance;

- 2.1.5. processing any enquiries or complaints raised by you and responding to any communications from you;
 - 2.1.6. transferring to third parties with whom we have a relationship;
 - 2.1.7. transferring your Personal Data to HMRC in respect of any Gift Aid claims; and
 - 2.1.8. (if you explicitly consent) sending electronic marketing communications to you keeping you informed about the DPA activities falling into any of the above categories.
- 2.2. The legal basis on which the above Processing takes place is:
- 2.2.1. the contractual relationship between us as set out in the donation terms and conditions attached to the Gift Aid Donation Form;
 - 2.2.2. the legitimate interests shared by SVP and you as set out below; and
 - 2.2.3. consent, in respect of sending electronic marketing information.
- 2.3. In order to Process your Personal Data for the purpose of providing you with electronic information we are required to obtain your consent. Where you have already provided that consent, no further action is taken, if you have not provided such consent, please register to receive information by entering your email address at giftaid@svp.org.uk and choosing the option to receive electronic update.
- 2.4. As the legal basis of the processing SVP undertakes in respect of electronic marketing is obtaining your consent, please note that you may withdraw consent at any time. Should you withdraw your consent SVP shall cease to Process your Personal Data. You may revoke your consent to receive such updates by changing your preferences at giftaid@svp.org.uk or by using the unsubscribe function included in each update.
- 2.5. The legitimate interests which permit the Processing set out above to take place are:
- 2.5.1. the need to comply with regulatory requirements in relation to your donation, for example, the need to keep donation records for a minimum of seven years for accounting purposes;
 - 2.5.2. that the Processing is reasonable in relation to the activities to which they relate;
 - 2.5.3. the Processing is such as you would reasonable expect to be undertaken by SVP in respect of the management of your donation;
 - 2.5.4. that the Processing is necessary in respect of the activities that are undertaken and is in the interests of the Operator and certain third parties and does not limit your interests or fundamental freedoms guaranteed by the GDPR;
 - 2.5.5. that if you sought to terminate your consent to SVP Processing your Personal Data, we would still be required to retain information on your donation for at least seven years.

3. Source

- 3.1. You are the source of all of the Personal Data about you which we Process.

4. Recipients

- 4.1. SVP may transfer your Personal Data to the following organisations or category of organisations:
 - 4.1.1. HMRC;
 - 4.1.2. our sub-contractors providing services to us, where this is necessary.

5. International Transfers

- 5.1. It is the intention of SVP that your Personal Data will remain within the countries forming the European Economic Area (the **EEA**) and countries where the European Union has decided that the country has adequate data protection laws in line with those in the European Union.
- 5.2. Your Personal Data will only be transferred outside of the EEA or a country which has been declared as having adequate data protection laws, where:
 - 5.2.1. the transfer is necessary for the performance of any contract with you;
 - 5.2.2. you have entered the information into our Website and the information has been transmitted from your server to our server using systems based outside of the EEA;
 - 5.2.3. we have entered into an appropriate contract protecting your rights and freedoms, which is enforceable by you or the data protection authorities; or
 - 5.2.4. we have obtained your explicit consent.
- 5.3. Generally we do not expect that your Personal Data will be transferred outside of the EEA.

6. Storage

- 6.1. We will generally store the Personal Data that we hold in relation to you for the duration of our relationship with you and for seven years after that relationship ends.

7. Your Rights

- 7.1. You have a right to obtain from SVP confirmation as to whether or not your Personal Data are being Processed and, if your Personal Data are being Processed by SVP, to access the Personal Data and for the specific information set out in Article 15 of the GDPR. To access your Personal Data please contact [insert contact details]. Please note that we will not provide any Personal Data to you until you have provided evidence to us to establish your identity. This may include a copy of your passport or other identification document. We will only provide information to you at an address which we have verified as belonging to you.

- 7.2. You have a right to rectification of any inaccurate Personal Data which we Process about you, or where Personal Data is completed to have the information completed. To obtain rectification or completion you will need to provide the correct information to SVP, an explanation of why you believe the information is inaccurate or implement would also be of assistance.
- 7.3. Where certain grounds, as set out in Article 17(1) of the GDPR, apply you will be entitled to have SVP erase certain Personal Data relating to you. Where you wish to exercise your right of erasure, please contact the Data Protection Team setting out the grounds under which you would like the Personal Data SVP holds about you erased.
- 7.4. Where certain grounds, as set out in Article 12(1) of the GDPR, apply you will be entitled to have SVP restrict the Process of certain Personal Data relating to you. Where you wish to exercise your right to restrict processing, please contact the Data Protection Team setting out the grounds under which you would like the Personal Data SVP holds about you restricted.

8. Complaints

- 8.1. If you have any complaint about the Processing of your Personal Data undertaken by SVP, please contact the Governance and Compliance Manager.
- 8.2. Please note that you have a right to lodge any complaint about the Processing of your Personal Data by SVP by contacting the Information Commissioner's Office.
- 8.3. SVP is not required to have a data protection officer under the GDPR and one has not been appointed, therefore please address all communications in relation to personal data to the Data Protection Team.

9. Provision of Personal Data

- 9.1. Please note that SVP is Processing your Personal Data to manage your donation and SVP's legal obligations, as set out in paragraph 2 above. If you do not provide your Personal Data we will not be able to undertake our obligations and you will not be permitted to claim Gift Aid on your donation.

10. Definitions

- 10.1. The following terms have the following meaning in this Statement:
 - 10.1.1. **Personal Data** means any information relating to an identified or identifiable natural person ('data subject'); an identifiable natural person is one who can be identified, directly or indirectly, in particular by reference to an identifier such as a name, an identification number, location data, an online identifier or to one or more factors specific to the physical, physiological, genetic, mental, economic, cultural or social identity of that natural person.

- 10.1.2. **Processing** means any operation or set of operations which is performed on personal data or on sets of personal data, whether or not by automated means, such as collection, recording, organisation, structuring, storage, adaptation or alteration, retrieval, consultation, use, disclosure by transmission, dissemination or otherwise making available, alignment or combination, restriction, erasure or destruction.
- 10.1.3. **Controller** means the natural or legal person, public authority, agency or other body which, alone or jointly with others, determines the purposes and means of the processing of personal data; where the purposes and means of such processing are determined by Union or Member State law, the controller or the specific criteria for its nomination may be provided for by Union or Member State law.
- 10.1.4. **Processor** means a natural or legal person, public authority, agency or other body which processes personal data on behalf of the controller.
- 10.1.5. **Special Categories of Personal Data** means personal data revealing racial or ethnic origin, political opinions, religious or philosophical beliefs, or trade union membership, and the processing of genetic data, biometric data for the purpose of uniquely identifying a natural person, data concerning health or data concerning a natural person's sex life or sexual orientation.

11. Contact

11.1. The Data Protection Team can be contacted:

- 11.1.1. in writing at Romero House, 55 Westminster Bridge Road, London SE1 7JB
- 11.1.2. by email at info@svp.org.uk ; or
- 11.1.3. by telephone by calling 020 7703 3030

12. Further Information

- 12.1. It is not intended that SVP will undertake any further Processing of your Personal Data other than that which is set out in this statement. However, if this position does change SVP will provide you with further information.
- 12.2. This statement was last updated on 18 March 2019.